![ROYAL WOLF logo — A United Rentals Company]

ROYAL WOLF TOTAL CONTROL

YOUR NEW CUSTOMER PORTAL EXPERIENCE

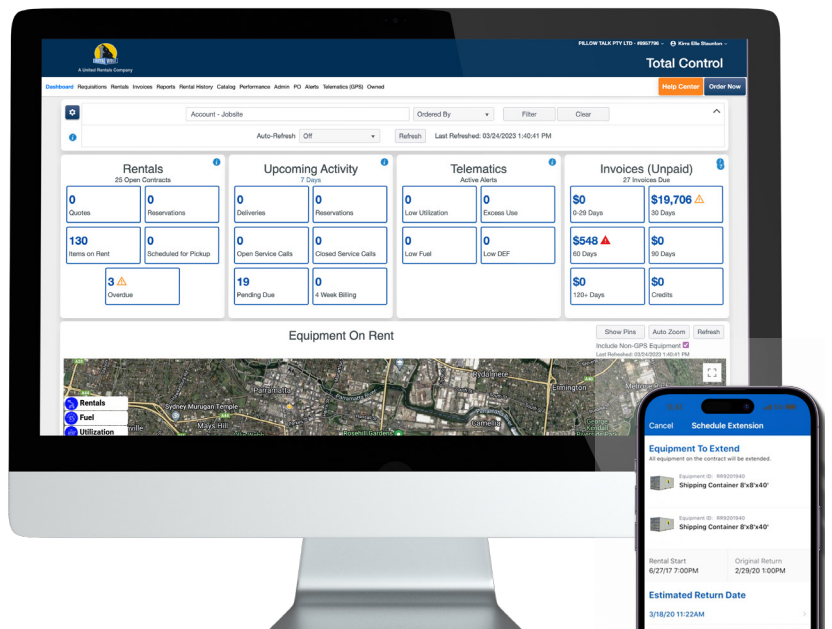A HASSLE-FREE WORKSITE MANAGEMENT SOLUTION

Royal Wolf Total Control© gives you complete visibility and control over your entire fleet from any desktop or mobile device.

ACCESS TO TOTAL CONTROL

You will have access to Total Control, our new version of the Customer Portal, allowing you to track your rented equipment, request more or off-rent equipment, pay invoices and keep track of payments and rental history.

Total Control Instructions and a Web PIN will be sent in early May.

TRACK YOUR DELIVERIES

From your desktop or mobile device, view the status of your scheduled deliveries. You can see when equipment is en route and whether it has arrived, as well as map equipment to get its location on site.

TRACK YOUR EQUIPMENT*

Pinpoint the last pinged location, track recent movement and view past utilization on all your equipment. View the approximate location of your equipment to streamline pickups and dropoffs.
*Not available for all equipment

ADD/CHANGE PURCHASE ORDERS

Edit upcoming or ongoing rentals directly in the app without needing to call into a branch.

CALL EQUIPMENT OFF HIRE

Request pickups with the click of a button. Your selected pickup location, date, time and added notes are sent directly to the branch. No calls necessary.

REQUEST RENTAL RESERVATIONS

Get convenient 24-hour access to online ordering. Just pick the jobsite, equipment, and the time & date you need it, and your local branch will confirm the order and deliver it to your site.

REQUEST SERVICE

Notify your local branch of service issues on equipment. Use issue codes and upload notes to interact directly with your local service team to get equipment repaired and back to work.

MONITOR SERVICE REQUESTS

From your desktop or mobile device, view Keep tabs on open service calls across any of your projects. Easily track what equipment issues are, if the tech is on their way, and when the repair is completed.

ADDITIONAL BENEFITS

- View & pay invoices
- Track billing cycles
- Create geofences
- See rental history
- Export rental data
- Set up role-based alerts & reports